

ONE SMALL TOWN (Non-Profit Company)

Reg no: 2022/442412/08

PO Box 204 Emgwenya, Mpumalanga 1195
17 Zasm Ave, Emgwenya, Mpumalanga 1195
South Africa

Email supportplatform@onesmalltown.org



ONE SMALL TOWN (NPC)

Herein referred as
ONE SMALL TOWN (NPC)

Reg no: 2022/442412/08

About the organisation

One Small Town is an initiative created by the UBUNTU PLANET Non-Profit Company in South Africa by Michael Tellingier.

Ubuntu Planet details are as follows:

UBUNTU PLANET NPC (Non-Profit Company) Registration number: 2014/158534/08

WEBSITE & PORTAL PRIVACY POLICY

ONE SMALL TOWN (Non-Profit Company)

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1. INTRODUCTION

- 1.1 We recognize that your privacy is important. This document outlines the types of personal information we receive and collect when you use the OST websites or Platform, as well as some of the steps, we take to safeguard information. We hope this will help you make an informed decision about sharing personal information with us.
- 1.2 OST strives to maintain the highest standards of decency, fairness, and integrity in all our operations. Likewise, we are dedicated to protecting our User/ OST International Member, and online visitors' privacy on our website.
- 1.3 OST takes the privacy of all persons who access, visit, utilise, register for and/or open an account seriously and is committed to protecting the User/ OST International Member Personal Information.
- 1.4 OST provides economic infrastructure for the internet. Businesses of all sizes use our software and services. OST cares about the security and privacy of the personal data entrusted to us.
- 1.5 This Privacy Policy (“**Policy**”) describes the “Personal Data” that we collect about you, how we use it, how we share it, your rights, and choices, and how you can contact us about our privacy practices. This Policy also outlines your data subject rights, including the right to object to some uses of your Personal Data by us.
- 1.6 OST, “we”, “our” or “us” means the entity responsible for the collection and use of personal data under this Privacy Policy. It differs depending on your country.
- 1.7 Personal Data means any information that relates to an identified or identifiable individual and can include information about how you engage with our Services (e.g., device information, IP address).
- 1.8 Identity/Verification Services. We use Personal Data about your identity, including information provided by you and our service providers, to perform verification Services for OST to enhance security. If you provide a “selfie” along with an image of your identity document, we will use technology to compare and calculate whether they match, and you can be verified.
- 1.9 Fraud Detection Services. OST use your Personal Data collected across our Services to detect and prevent fraud against us, our Users and financial partners (e.g., Stripe Radar, payment gateways), including to detect unauthorized logins using your online activity. We may provide User/ OST International Member (including card issuers and others involved in payment processing activities) that have requested our fraud Services with Personal Data about you (including your attempted transactions) so that they can assess the associated fraud risk with a transaction.
- 1.10 Compliance with Legal Obligations. We use Personal Data to meet our contractual and legal obligations related to anti-money laundering, Know-Your-Customer ("KYC") and (KYB) Know-Your-Business laws, anti-terrorism, export control and prohibitions on doing business with restricted persons or in certain business areas, and other legal obligations. We strive to make our Services safe, secure, and compliant, and the collection and use of Personal Data is critical to this effort. For

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example, we may monitor patterns of payment transactions and other online signals and use those insights to reduce the risk of fraud, money laundering and other activity that is harmful to OST our User/ OST International Member.

- 1.11 This privacy policy (“Privacy Policy”) explains how the User/ OST International Member personal data is collected, processed, and disclosed, and in certain instances, its subsidiaries, affiliated companies and other third parties.
 - 1.11.1 This Privacy Policy applies to:
 - 1.11.2 the OST websites and platforms, <https://www.onesmalltown.org/>, <https://ost-platform.com/> and <https://shop.ost-platform.com/> (“Websites”).
 - 1.11.3 any of the OST mobile, digital and/or computerised downloadable application(s) that are in existence at the date of this Privacy Policy and to those that come into existence after the date of this Privacy Policy (“Platforms”); and
 - 1.11.4 any other related mobile, digital and/or computerised service as provided for in the OST Terms and Conditions, or any contract entered with the OST or otherwise (“Services”).
- 1.12 By clicking “**Accept**” when you register with OST, use the OST websites, browse and/or make use of the OST WEBSITES, PLATFORM / WEB SHOP Websites and/or Services, you expressly consent to this Privacy Policy governing.
 - 1.12.1 your use of the OST Website and/or Services.
 - 1.12.2 the OST collection, processing, and disclosure of your Personal
 - 1.12.3 Information as set out in this Privacy Policy; and
 - 1.12.4 the use of cookies on the OST Website and/or Services, when applicable.
 - 1.12.5 You accept, read, and understood the information and given consent to OST to hold and store your personal information.
- 1.13 If you do not accept such collection, processing, use and disclosure of your Personal Information, you must not click “**Accept**”, nor use or access the OST Website, Platform and/or Services.
- 1.14 OST and the information provided on OST has been issued by OST, which declares that it is not a financial services provider. The information on this site is available to members as well as to visitors and has been prepared solely for general guidance on matters of interest and should not be construed as an offer or solicitation to buy or sell any security or financial instrument, or to participate in any transaction or trading activity. OST does not portray or attempt to portray itself as registered or authorized to render security services as they are defined in the Securities Services Act 2004 (“SS Act”) or any other Act as may be proclaimed in the world.

2. OST WEBSITES & PLATFORM TERMS AND CONDITIONS

- 2.1 The registered company name One Small Town (NPC) with registration number 2022/442412/08 to this Private Policy, herein referred as OST.
- 2.2 By entering the webs sites or Platform, you acknowledge and agree that any of the OST sites will only be construed and evaluated according to South African law. Although

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this site may be linked to other sites, OST is not, directly, or indirectly, implying any approval, association, sponsorship, endorsement, or affiliation with the linked sites, unless specifically stated therein. By entering this site, you acknowledge and agree that OST has not reviewed all the sites linked to this site and is not responsible for the content of any off-site pages or any other site linked to this site. You're linking to any other off-site pages or other sites is at your own risk.

- 2.3 Please note that although we make every effort to ensure that OST are of high quality, OST cannot accept any responsibility for services or products provided by external business and product providers.
- 2.4 Any contracts or transactions entered are between the User, member and OST only and does not include OST as a party in any way.

3. PERSONAL INFORMATION

- 3.1 OST collects personally identifiable information from the visitors to our website only on a voluntary basis. Personal information collected on a voluntary basis may include but not limited to names, postal addresses, email addresses, company names and telephone numbers.
- 3.2 This information is amongst other collected to service requests from you for information or services from us, to participate in contests or sweepstakes, and for signing up or joining our email lists. The information collected is internally reviewed, and used to improve the content of our websites, notify our visitors of updates, and to respond to visitor inquiries.
- 3.3 Once information is reviewed, we discard it or store it. If we make material changes in the collection of personally identifiable information, we will inform you by placing a notice to that effect on our website. Personal information received from any visitor will only be used for internal purposes and will not be sold or provided to third parties.
- 3.4 OST respects your concerns for maintaining the privacy of your data submitted to us using the OST website hosted by <https://aws.amazon.com/>. This Privacy Policy only applies to the OST website and does not apply to data collected on any other website, including other websites to which this site may link.
- 3.5 Personal information is information that identifies or relates specifically to the User/ OST International Member and includes, amongst other things, the User/ OST International Member:
 - 3.5.1 Name, Surname, Age, Government Identity, Passport or Social Security Number, Date of Birth.
 - 3.5.2 email address(es) will be the common dominator as contact detail, telephone number(s), physical or postal address(es), or any other contact details.
 - 3.5.3 country of residence, language(s), qualification(s);
 - 3.5.4 financial information such as banking details and payment card details; and
 - 3.5.5 device information, location information, log information, unique application numbers (if applicable) and transactional information,
 - 3.5.6 and in short, is any information that the OST knows about the User, member and that can identify the User, member which will be regarded as the User's, member personal information ("**Personal Information**").

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- 3.5.7 Bank account details when we need to pay a User or OST International Member based on an invoice.
 - 3.5.8 Project Information, skills when applicable.
 - 3.5.9 By accessing and using the OST International websites and platforms, you acknowledge and agree to the collection, storage, and use of personal information that you provide through questionnaires or other data collection forms. This information is collected for the purpose of enhancing your experience and providing tailored services and offerings.
 - 3.5.10 Your decision to provide personal information is entirely voluntary. However, if you choose not to provide certain information, you may be unable to access or use certain features of the OST websites and platforms.
 - 3.5.11 By entering and using our websites and platforms, you consent to the collection, storage, and use of your personal information as described in this clause. If you do not agree with these terms, we advise you not to access or use our sites or platforms.
- 3.6 By Personal Information, the OST does not mean general, statistical, aggregated, or anonymised information, but the OST is entitled to collect, process, and disclose such general, statistical, aggregated, or anonymised information as it deems fit.
- 3.7 OST may collect and process all the following Personal Information from the User/ OST International Member:
- 3.7.1 Personal Information that the User/ OST International Member provides to the OST when downloading, subscribing and/or registering on the OST visiting the OST Website, and/or using any Service that the OST currently offers and/or may offer in the future.
 - 3.7.2 Personal Information that the User/ OST International Member provides to the OST when reporting a problem, lodging a complaint and/or a query in respect of the OST Website and/or Services that the OST currently offers and may offer in the future; and
 - 3.7.3 Personal Information disclosed during the completion of surveys that the OST may request the User/ OST International Member to complete from time to time. The User/ OST International Member acknowledges that the completion of such surveys is voluntary.

4. USE OF PERSONAL INFORMATION

- 4.1 The OST may use the User/ OST International Member Personal Information for any of the following purposes:
- 4.1.1 to provide OST to the User/ OST International Member.
 - 4.1.2 to provide the Website to the User/ OST International Member.
 - 4.1.3 to provide any Services to the User/ OST International Member.
 - 4.1.4 to operate, improve and update the OST Website and/or Services.
 - 4.1.5 to provide the User/ OST International Member with User/ OST International Member service of any nature.
 - 4.1.6 to provide the User/ OST International Member International Member with important information regarding the OST Website and/or Services.
 - 4.1.7 to inform the User/ OST International Member of any changes to the OST Terms and Conditions, Policies and/or other technical notices, updates,

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- security alerts, support, administrative messages, or any changes to any Service.
- 4.1.8 to provide “in application” advertisements and promotions, including news about products and services offered by the OST its subsidiaries, its affiliate companies and of any merchants from whom the User/ OST International Member interacts with and/or whose services the User/ OST International Member utilises.
 - 4.1.9 for audits, data analysis, development, research and/or any other business purpose that the OST deems reasonable and necessary in its sole and absolute discretion.
 - 4.1.10 for payment verification and fraud prevention purposes.
 - 4.1.11 to otherwise identify the User/ OST International Member.
 - 4.1.12 to respond to any queries or complaints lodged by the User/ OST International Member and/or any other third party.
 - 4.1.13 to carry out any administrative functions.
 - 4.1.14 for the purposes of marketing and promotions, *Direct Marketing* of this Privacy Policy; as may be required by law, including under the Financial Intelligence Centre Act No. 38 of 2001, or in connection with legal proceedings; and as it may be necessary to establish, exercise or defend the OST legal rights.
- 4.2 The OST Website and/or Services may contain links to third party websites. The OST is not responsible for:
- 4.2.1 any representations and/or information and/or warranties and/or content on any website of any third party (including websites linked to the website or websites facilitated by the OST); and/or
 - 4.2.2 the use and disclosure of the User/ OST International Member Personal Information by such third party and/or any other party because of the User/ OST International Member electing to access such website(s),
 - 4.2.3 as the OST does not exercise control over third parties' privacy policies, accordingly the User/ OST International Member should refer to the privacy policy of any such third party to see how such third party protects the User/ OST International Member privacy and Personal Information.
- 4.3 Data Security and Retention. OST implement appropriate technical and organizational measures to protect your personal information against unauthorized access, disclosure, alteration, or destruction. Your information will be retained only for as long as necessary to fulfil the purposes outlined in this clause unless a longer retention period is required or permitted by law.
- 4.4 Rights of Users. You have the right to access, correct, or delete your personal information stored by us. If you wish to exercise these rights or have any questions about our data practices, please contact our Data Protection Officer at supportplatform@onesmalltown.org.
- 4.5 Changes to this Clause. OST reserve the right to update this clause as necessary to reflect changes in our practices or for other operational, legal, or regulatory reasons. We encourage you to review this clause periodically to stay informed about how we collect, use, and protect your information.

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5. **ADVICE DISCLAIMER**

- 5.1 OST utilizes the most accurate, comprehensive, and current information available. The information on this website is not provided as legal advice and is not intended as personal advice for your situation. Each person's financial, tax, and business situation is unique, and it is important to consult your personal Certified Accountant, Business Advisor, Attorney and/or other professional for assistance with your specific situation.
- 5.2 The content on this site is based upon or derived from information generally believed to be reliable, although no representation is made that it is accurate or complete, and OST accepts no liability about the user's reliance on it.
- 5.3 All information in this site is provided "as is" with no guarantee of completeness, accuracy, timeliness, or of the results obtained from its use, and without warranty of any kind, express or implied, including, but not limited to, warranties of performance, merchantability, and fitness for a particular purpose.
- 5.4 This website and the information contained herein is not intended to be a source of advice or credit analysis with respect to the material presented, and the information and documents contained in this website do not constitute investment advice

6. **FINANCIAL ADVICE**

- 6.1 In no event will OST its related partnerships or corporations, or the partners, agents, or employees thereof, be liable to visitors to this site or anyone else for any decision made or action taken in reliance on the information in this site, or for any consequential, special, or similar damages, even if advised of the possibility of such damages, as OST does not portray or attempt to portray itself to be a registered or authorized financial services provider, or render financial services in respect of financial products as defined in the Financial Advisor and Intermediary Services Act 2002 ("FAIS Act") or any other Act in the World.
- 6.2 It is very important to do your own analysis before making any investment based on your own personal circumstances. You should take independent financial advice from a professional in connection with, or independently research and verify, or any information that you find on our Website and wish to rely upon, whether for the purpose of making an investment decision or otherwise.
- 6.3 The application of laws and regulations may vary depending on specific facts or circumstances. Due to the nature of electronic communication processes, OST does not guarantee or warrant the site will be uninterrupted, without delay, error-free, omission-free, or free of viruses. Therefore, the information is provided "as is" without warranties of any kind, express or implied, including accuracy, timeliness, and completeness.
- 6.4 In no event shall OST its directors, agents, or employees be liable for any direct, indirect, incidental, special, exemplary, punitive, consequential, or other damages whatsoever (including but not limited to, liability for loss of use, data, or profits), without regard to the form of any action, including but not limited to, contract,

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negligence, or other tortuous actions, arising out of or in connection with the site, any content on or accessed by use of the site, or any copying, display or other use hereof.

- 6.5 OST further confirms that past performance is no guarantee of future results, and as such OST as per its Terms and Conditions does not guarantee or warrant any returns or specific growth, rates, or outcomes.
- 6.6 Each visitor and member confirm that they use the services of OST and its associated businesses entirely at their own risk.

7. DISCLOSURE OF PERSONAL INFORMATION

- 7.1 The OST may disclose all the User/ OST International Member Personal Information in any one or more of the following situations:
- 7.1.1 to achieve any of the purposes set forth the **clause 4** (*Use of Personal Information*) of this Privacy Policy.
 - 7.1.2 to any agents, service OST and/or third parties that provide any services to the OST for the OST such agent, service OST and/or third party to give effect to such services.
 - 7.1.3 to all User/ OST International Member, Product Providers on the OST Websites and Platforms with whom the User/ OST International Member interacts and/or whose services the User/ OST International Member utilises.
 - 7.1.4 to any legal, regulatory and/or governmental authority, as the OST Web sites or Platform may be required to give effect to **the clause 4** (*Use of Personal Information*) of this Privacy Policy.
- 7.2 In connection with corporate dealings, including but not limited to:
- 7.2.1 any proposed and/or actual merger that the OST is a party to.
 - 7.2.2 the sale of any of the assets of the OST and/or any of its subsidiary and/or affiliate companies the financing or acquisition of all or a portion of the business of the OST and/or any of its subsidiary and/or affiliate companies, to another corporate entity; and when the User/ OST International Member has consented to the disclosure of his/her/its Personal Information.
- 7.3 In specific instances OST processes personally identifiable information that you submit via this web site. Personal information is submitted via this web site through an “Inquiry” registration and submission (by online form), or Mobile Phone or through an e-mail sent via this site.
- 7.4 You may choose not to submit personal information via an “Inquiry” registration and submission, or Mobile Phone or e -mail via this web site. By sending personal information to OST via the web site, you acknowledge that OST will process certain personally identifiable data about you, or a 3rd party that is the subject of your Inquiry. You therefore consent to our use of that information in accordance with the OST Privacy Policy.
- 7.5 OST will never sell or provide personal data to a third party that is not related to OST except as provided in this Privacy Policy, without your express consent. We may process your, or a 3rd party that is the subject of your Inquiry, personal data that we receive through a submission from you to OST via this web sites or Mobile Phone Portal.

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- 7.6 OST may use your personal data in aggregate form for internal statistical and notification of related product/service offering purposes.
- 7.7 All personal information (including names, addresses, banking details or contact information) that you enter on this site and transmit to OST will only be used by OST and its formal suppliers. By providing your personal information you give OST permission to use your details for communication purposes. OST will not forward this information to any organization that is not directly involved in some manner in the provision of this service by OST.
- 7.8 The User/ OST International Member is entitled to request access to his/her/its Personal Information stored by the OST at a prescribed fee and to request that inaccurate, irrelevant, excessive, out-dated, misleading, or unlawfully obtained information be corrected, deleted or in the case of a dispute, indicate that a correction has been requested, but not made.
- 7.9 The User/ OST International Member acknowledges that:
- 7.9.1 in the case of a natural person, he/she is over the age of 16 (Sixteen); and in the case of a juristic person, the User/ OST International Member representative is over the age of 16 (Sixteen).
 - 7.9.2 in the case of a Minor.
 - 7.9.2.1 If assistance by a parent or guardian, a child under the age of 16 may enter and register with OST where he/she acquires both rights and obligations on behalf of the child.
 - 7.9.2.2 The child under the age of 16 domicile will be where he/she is most closely connected, for example with his parent, guardian, or his school.
 - 7.9.2.3 The Services are not directed to minors, including children under the age of 13, and we request that they do not provide Personal Data through the Services. In some countries, we may impose higher age limits as required by applicable law. We do not sell any Personal Data of End User/ OST International Member, Representatives, Visitors or End Users, including those aged between 13 to 16.

8. USE OF COOKIES AND WEB BEACONS

- 8.1 When the User/ OST International Member utilises the OST Website and/or Services, the computer and/or device may attract cookies. A cookie is a small piece of information sent by a web server to a web browser, which enables the server to collect information back from the browser. Find out more about the use of cookies on www.cookiecentral.com.
- 8.2 We use cookies to help you personalize your online experience. Cookies are identifiers that are transferred to your device's storage through your web browser to enable our system to recognize your browser. The purpose of a cookie is amongst other to tell our web server that you are visiting our website for the first time or whether you returned to a specific page. If you personalize our site's pages, or register with any of our site's services, a cookie enables OST to recall your specific information on subsequent visits to improve your experience.

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- 8.3 You can accept or decline cookies by modifying settings in your browser; however, if you choose to decline cookies, you may not be able to fully experience the interactive features of the site.
- 8.4 A web beacon is a transparent image file used to monitor your journey around a single website or collection of sites. Beacons are also referred to as web bugs. They are commonly used by sites that use third-party services to monitor traffic. They may be used in association with cookies to understand how visitors interact with the pages and content on the pages of a website.
- 8.5 As you browse this website, Google Analytics and advertising cookies will be placed on your computer to collect demographic and interest information, but we do not tie the cookie to any personal information that you provide to us. If you do not wish your data to be collected via Google Analytics, you may use their [opt-out tool](#).
- 8.6 We use third-party advertising companies to serve ads on our website. These companies use cookies and web beacons in their ads to ascertain how many times you have seen an advertisement. No personally identifiable information you give us is provided to them for cookie or web beacon use, so they cannot personally identify you with that information from our website.
- 8.7 Some third-party advertisements may be provided by Google, which uses the DoubleClick cookie to serve ads. This cookie enables Google to serve ads to User/ OST International Member based on their visits to other sites on the Web. You may opt out of the use of the DoubleClick cookie by visiting the [Google ad and content network Privacy Policy](#).
- 8.8 Browsers can be set to accept or reject cookies automatically or notify you when a cookie is being requested. Privacy software can be used to override web beacons. Taking either of these actions should not cause a problem with our site, should you so choose.
- 8.9 Blocking all cookies may result in impaired access to and usage of the Platforms, Website and/or Services

9. AGGREGATED INFORMATION

- 9.1 Through this web site, OST collects and stores non-personal information in aggregate form. The data is collected as Know Your User/ OST International Member or FICA and stored for internal statistical purposes only. OST also collects and stores individual data to maintain and issue a unique session ID for individuals, only whilst visiting our site.
- 9.2 In some cases, we may collect information about you that is not personally identifiable. We use this information, which does not identify individual User/ OST International Member, to analyse trends, to administer the site, to track User/ OST International Member movements around the site and to gather demographic information about our User/ OST International Member base. The information collected is used solely for internal review and not shared with other organizations for commercial purposes

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- 9.3 Non-personal information includes
- 9.3.1 the browser type with which you access the Internet.
 - 9.3.2 the date and time you accessed the OST Worldwide site.
 - 9.3.3 the Internet address of the web site from which you linked directly to the <https://ost-platform.com/> site; and
 - 9.3.4 information you view while visiting the OST site.
- 9.4 The User/ OST International Member has the right to request that the OST does not collect, process, and use the User/ OST International Member Personal Information for marketing and/or promotional purposes and can exercise this right by:
- 9.4.1 clicking the “unsubscribe” link on any communications sent to the User/ OST International Member.
 - 9.4.2 Checking certain “boxes” that appear on the OST Website and/or Services.
 - 9.4.3 contacting the User/ OST International Member support; and/or sending an email to the OST at support@onesmalltown.org requesting that the User/ OST International Member be unsubscribed from such marketing and/or promotional purposes.

10. ACCURACY

- 10.1 OST does not vouch for, and is not responsible for, the accuracy of data about you that may be supplied to us through your email or through any other submission of personal information through this web site.
- 10.2 Although the information contained in this site is based upon up-to-date information, and while OST makes all reasonable efforts to ensure that all material on this site is correct, accuracy cannot be guaranteed, and OST makes no warranties or representations as to its accuracy.

11. SECURITY

- 11.1 OST will take all appropriate measures to assure the online security of transmissions to this web site. All data is stored on our servers in a secure manner. Access to those servers is strictly limited to network administrators and other authorized personnel of OST who have been trained to protect against loss, misuse, unauthorized access, disclosure, alteration, or destruction of personal data under OST control. We take pride in our technology and our security policies.
- 11.2 OST reserves the right to amend this Privacy Policy at any time without notice. If we decide to change this Privacy Policy, we will post those changes here so that you will always know how we will use the information that is collected about you.
- 11.3 OST understands the value of the User/ OST International Member Personal Information and therefore shall take all reasonable steps to protect the User/ OST International Member Personal Information from loss, misuse, or unauthorised alteration.

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- 11.4 The User/ OST International Member Personal Information is stored in databases that have built-in safeguards and firewalls to ensure the privacy and confidentiality of that information.
- 11.5 The User/ OST International Member recognises the need for appropriate protection and management of the Personal Information the User/ OST International Member shares with the OST.
- 11.6 OST stores data in encrypted form on computers and control access via secure web pages. OST employs firewalls and other security technologies to protect its servers from external attack.
- 11.7 OST security systems meet or exceed industry standards and the OST constantly monitors internet developments to ensure its systems evolve as required. The OST also tests its systems regularly to make sure the security mechanisms are up to date.
- 11.8 OST is subject to data protection laws in the Republic of South Africa (“**RSA**”), including the Constitution of the Republic of South Africa of 1996, the Electronic Communications and Transactions Act No. 25 of 2002, the Protection of Personal Information Act No. 4 of 2013, the Regulation of Interception of Communication Act No. 25 of 2002 and the Consumer Protection Act No. 68 of 2008.
- 11.9 Limited as your data controller, and believe we process your information within the scope of the General Data Protection Regulation (GDPR), This Privacy Policy is intended to comply with the OST duties in terms of the General Data Protection Regulation (GDPR).

12. RELEASE OF INFORMATION

If OST or its licensee is sold, the information we have obtained from you through your voluntary participation on our site, may be transferred to the new owner(s) as a part of the sale of business to ensure that the service being provided to you may continue. In that event, you will receive notice through our website of that change in control and practices, and we will make reasonable efforts to ensure that the purchaser honours any opt-out prior requests you may have made to us.

13. HOW YOU CAN CORRECT OR MOVE INFORMATION

We provide this Privacy Policy as a statement to you of our commitment to protect your personal information. If you have submitted personal information through our website and would like that information deleted from our records, or would like to update or correct that information, please use our Contact Us page.

14. UPDATES AND EFFECTIVE DATE

OST reserves the right to make changes in this policy. If there is a material change in our privacy practices, we will indicate on our site that our privacy practices have changed and provide a link to the updated Privacy Policy. We encourage you to

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periodically review this policy so that you will know what information we collect and how we use it.

15. COPYRIGHT

15.1 Except for a select number of graphic images used with the permission of the copyright holders, OST is the copyright owner of all other content on this site and no portion of this site, including but not limited to all text and images, may not be used in any manner, or for any purpose, without the express written permission of OST, except as provided for herein. Modification or use of the material on the site for any other purpose violates the legal rights of OST.

15.2 By entering this site, you acknowledge and agree that any communication or material you transmit to this site or to OST in any manner and for any reason, will not be treated as confidential or proprietary except as otherwise provided for in these Terms and Conditions.

16. INTELLECTUAL PROPERTY

By entering this site, you acknowledge and agree that all names, graphics, logos and trademarks contained on this site are owned or licensed either by OST or by other parties who have authorised their use on this site and may not be used in any way by you without the prior written approval of OST or the party concerned. Your unauthorized use of this site's content is expressly forbidden, unless specifically provided for on this site. Such unauthorized use may subject you to penalties or damages, including but not limited to those related to violation of trademarks, copyrights, privacy, and publicity rights.

17. LOSS AND LIABILITY

By entering this site, you acknowledge and agree that your use is at your own risk and that none of the parties involved in creating, producing, or delivering this site are liable for any direct, incidental, consequential, indirect, or punitive damages, or any other losses, costs, or expenses of any kind (including legal fees, expert fees, or other disbursements) which may arise, directly or indirectly, through the access to, use of, or browsing of this site or through your downloading of any materials, files, applications, binary codes, data, text, images, video, or audio from this site, including but not limited to anything caused by any viruses, bugs, human action or inaction or any computer system, phone line, hardware, software or program malfunctions, or any other errors, failures or delays in computer transmission or network connections.

18. OST SITE REVISIONS

OST reserves the right to make changes to any portion of this site, including this Privacy Policy, at any time, without any prior notice or obligation. By entering this site, you hereby acknowledge and agree that you shall be bound by any such changes. To this end, OST suggests that you periodically visit this Privacy Policy and review the content.

19. PAYMENT POLICY

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- 19.1 OST making use of various Payment gateways. This service is only available to qualifying, registered User/ OST International Member. Please note that, while all inquiries will be received by OST they will NOT BE PROCESSED until payment has been received by OST will not accept any payments in cash; all OST payments are received via the appointed Payment Gateway.
- 19.2 OST have the right to change or update payment methods and the Payment Gateway from time to time.
- 19.2.1 [Privacy Policy \(stripe.com\)](#)
- 19.2.2 Other third-party providers individual privacy policies may be added from time to time.

20. SERVICE EXPECTATIONS

- 20.1 Note that Service Expectations are subject to change based on several conditions (e.g., end of year, public holidays, religious ceremonies, supplier constraints, etc.), and as such Service Expectations are NOT considered to be contractually binding. Any change in Service Expectation will be communicated as soon as OST becomes aware of them.
- 20.2 There are no Service Expectations during failures of Internet Services OST or failures in power and telecommunication transmissions.

21. CHANGE OF THE PRIVACY POLICY

- 21.1 The OST reserves the right, in the OST sole and absolute discretion, to update, modify or amend (including without limitation, by the addition of new terms and conditions) this Privacy Policy from time to time with or without notice.
- 21.2 The “Last updated” legend at the top of this Policy indicates when this Policy was last revised. Any changes are effective when we post the revised Policy on the Services.
- 21.3 The User/ OST International Member therefore agrees to review the Privacy Policy whenever the User/ OST International Member accesses and utilises the OST Website and/or Services for any such change.
- 21.4 Save as expressly provided to the contrary in the Privacy Policy, the amended version of the Privacy Policy shall supersede and replace all previous versions thereof.

22. AGREEING TO TERMS

- 22.1 If you do not agree to OST Privacy Policy as posted here on this website, please do not use this site or any services offered by this site. Your use of this site indicates your acceptance of this Privacy Policy.

23. CONTACT US

If you have any questions or complaints about this Policy, please contact us on supportplatform@onesmalltown.org.